



June 27, 2014



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134522 Z



ROBERT L DAMIANO
5685 S HIGHWAY A1A # HSE
MELBOURNE BEACH FL 32951-3309



Re: FPL Account Number: 43833-34390
Service Address: 5685 S HIGHWAY A1A # HSE

Important information about your FPL account!

Dear Robert L Damiano :

Your electric bill this month includes an enrollment charge of **\$95.00**, reflecting your enrollment in Florida Power & Light Company's Non-Standard Meter Option. In addition, effective this month, your bill will include a monthly surcharge of **\$13.00**. These fees cover the costs necessary to:

- Set up and administer the Non-Standard Meter Option for each customer
- Make changes to our outage management and restoration processes and systems to address outage and restoration issues that need to be manually resolved
- Install a non-standard meter, if necessary
- Modify the billing system and maintain the systems and processes needed to read the meter manually every month

These fees have been approved but remain under review by the Florida Public Service Commission. If the FPSC should make any changes that result in a reduction to the fees, you would receive a refund for that amount.

Please be aware that FPL technicians do not carry non-standard meters on our service trucks. If it is necessary to replace your meter during a service call, we may need to temporarily install a smart meter. If that occurs, we will come back out to replace the smart meter with a non-standard meter as soon as possible.

Your satisfaction is very important to us. If you wish to change your enrollment status, please go to www.fpl.com/meteroption or call us at 1-866-252-6047.

Sincerely,

Florida Power & Light Company

USEFUL TELEPHONE NUMBERS

Customer Service : (321)723-7795
Outside Florida: 1-800-226-3545
Hearing/Speech Impaired: 711 (Relay Service)
Visit FPL's Web Site at <http://www.fpl.com>

